

Wilfrid Laurier University Library Council

Approved Minutes - Tuesday, November 3, 2020 Teams Virtual Meeting, 10:00am - 11:30am

Present: Gohar Ashoughian (Chair), Safaa Bedawi (Faculty Rep), Gordon Bertrand, Tara Brookfield (Faculty Rep), Vera Fesnak, Meredith Fischer, Peter Genzinger, Scott Gillies, Michelle Goodridge, Charlotte Innerd, Hope Jowharian (Undergrad Rep), Anne Kelly, Devyn Kelly (Undergrad Rep), Helene LeBlanc, Gregory Mitchell (Graduate Rep), Dillon Moore, Joanne Oud, Nathan Rambukkana (Faculty Rep), Melanie Ross (Library Staff Rep), Greg Sennema, Michael Steeleworthy, Matt Tales, Irene Tencinger, Murray Tong (Library Staff Rep), Mark Weiler

Regrets: Debbie Chaves, Pauline Dewan, Eun-ha Hong, Yanli Li, Matt Rohweder, Matt Thomas Fang Wang (Faculty Rep)

1. Welcome and introductions

- Gohar welcomed everyone to the meeting and introduced new members of Council as well as new staff to the Library. All attendees were asked to introduce themselves.

2. Approval of the agenda

- Motion: Gohar Ashoughian moved to approve the agenda, seconded by Helene Leblanc
- approved by all

3. Approval of the minutes from March 12, 2020

- Motion: Gohar Ashoughian moved to approve the minutes, seconded by Charlotte Innerd
- approved by all

4. Business arising from the minutes

- none

5. University Librarian Report

Gohar expressed gratitude for all the work that is being done during this challenging time.

The following quick overview was provided:

The Library expediently moved into a digital environment; worked very hard with everyone to move towards re-opening of the Library doors.

Laurier Library made sure that the community had access to resources both digitally and in print. Given that we don't have a curb we needed to come up with an alternative option for distribution. This alternative was and is the Books to go service (Bookmobile).

Gohar highlighted the success of WLU Press Podcasting related to Amplify Podcast Network. The Press will be providing a presentation on this at a future Library Council.

There will be an announcement soon regarding a project titled Love In the time of Covid. It is hoped this project will be premiered soon.

Gohar also highlighted that the Makerspace has continued working on-line and also printing community protective equipment and distributing in KW.

Gohar advised that we have been actively working with UW and U of Guelph to restart resource sharing (previously known as TUG). This process is continuous, and announcement will be made soon with respect to restart (within framework of OCUL Collaborative Futures).

6. New Business

Acquisitions: Re-orientation during Pandemic (C Innerd)

A lot of what has been done is behind the scenes. Thanks was expressed to staff that had to re-orient to work from home environment. Doubly challenging as also learning the OMNI system at the same time. Accessibility is a very big concern for Acquisitions; being on-line does not mean that items are automatically accessible.

Media had already been moving into streaming (streamed films as well as single title). Hosting service had also been set up. Streaming costs can range from \$150 to \$500 per title per year. Negotiation can be a time-consuming component in terms of media. Older titles are less likely to be streamed; Acquisitions working with film studies on this item.

Acquisitions was able to identify ebooks that were available at a discount and in high demand at the Library.

Jstor has made data available at a special offer; 176 titles were identified and purchased (some at 30 or 50% off).

Suspended policy of not purchasing textbooks.

Some of the challenges ... academic ebooks are typically 2 to 3 times the cost of print. Some publishers will not sell to academic institutions while other unfortunately were price gouging.

Another issue is older material is less likely to be available through ebook (anything before 2005 is hit and miss in terms of digitization).

It was clarified Laurier Library will always still be buying print materials.

Hathi Trust and Books-TO-Go service update (S Gillies)

Scott expressed thanks and congratulations to the staff for all their hard work on modified services.

Library has tried to respond to needs.

Hathi Trust Membership:

17 million items digitized; have been providing tremendous support to members. For us to make the best use the Library has been utilizing emergency access services. Was effective in late July.

30% is open access through Hathi; remainder is through copyright and accessible through membership (ETAS Service).

The Library provided a file with a list of print materials to Hathi which facilitated receiving access to the electronic resources through Hathi. There have been about 400 check-outs to date.

Books to Go

The Library needed to factor in physical layout (no curbside) and also multi campus approach.

A lot of work went into pulling this together. Books can be ordered on-line and picked up (books are in a paper bag) from bookmobile. This has been an interesting approach that has generated positive Press for the Library. The bookmobile also travels to Kitchener and Brantford.

So far, a little under 1600 titles have been distributed/charges.

Bookable spaces

Students living on campus are really looking for places to go ... versus staying in residence or at home.

We recognized this was a critical service to bring back on-line. It was a lot of work to bring back on line; thanks was expressed to all staff for their efforts. Study space is currently limited to the main floor.

There were extensive logistical issues that needed to be sorted out.

There are 2 blocks of 3 hours bookable time for study space from Monday to Friday. Cleaning is happening mid-day as well end of day.

Question was raised regarding delivery to Brantford. Scott clarified it is very similar other than the books are pre-signed out and delivery is more frequent.

Gohar noted we purchased a vehicle that will be helpful in achieving more timely deliveries to Brantford in the future.

Archives:

Similar process to bookable study space. This service is open to faculty, staff and students. It is Monday and Wednesday with 2 time slots. We do ask that requests be coordinated in advance with Archives staff.

Gohar highlighted the partnerships across campus. Calls for help were answered very quickly, whether that be FAM, ICT or HR. Gohar expressed gratitude for everyone's support.

Scan on Demand Service update (G Bertrand)

Gord expressed thanks to Dillon, Mark W and Vera re: being pivotal in getting this service online.

This service has been launched as a pilot while gaining experience as this is a new system.

The service allows requests for scans that can be provided in a secure online environment. Gord provided a quick demonstration of what the service looks like online.

Gohar again expressed thanks for everyone's hard work.

Helene asked about maximum use being 10. Gord explained that users have the option to go into the secure link up to 10 times. In some cases, users will not be able to download and save (this is rare). User Services agreed to discuss further off-line.

7. Other Business

- none

8. Next Meeting

- January 19, 2021

9. Adjournment

- Motion: Gohar moved to adjourn. Meeting adjourned by consensus at 11:23am